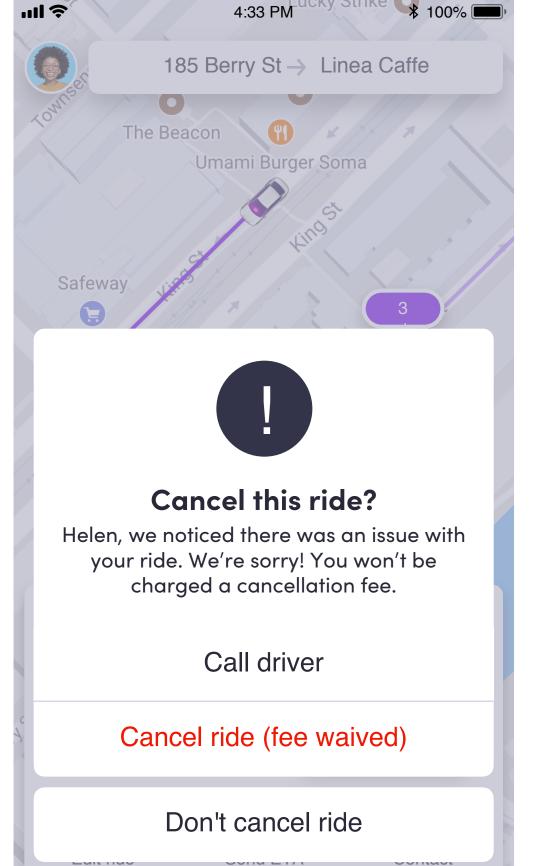
# Cancel confirmation sheets

### Tier 1

Show when driver is late, driver has not moved, first time a passenger is canceling a picked up ride, driver arrives far from pickup, very long driver ETA for a Line ride



#### Tier 2

Show when the passenger extended the

Don't cancel ride

Show when it's been at least 5 minutes since matching with the driver

The Beacon

Cancel this ride?

A \$5 fee applies because it's been at least

Call driver

Cancel ride (\$5 fee)

Don't cancel ride

185 Berry St → Linea Caffe

Show when it is not your first time canceling a matched line ride

The Beacon

185 Berry St → Linea Caffe

Umami Burger Soma

Cancel this ride?

A \$5 fee applies because you've repeatedly

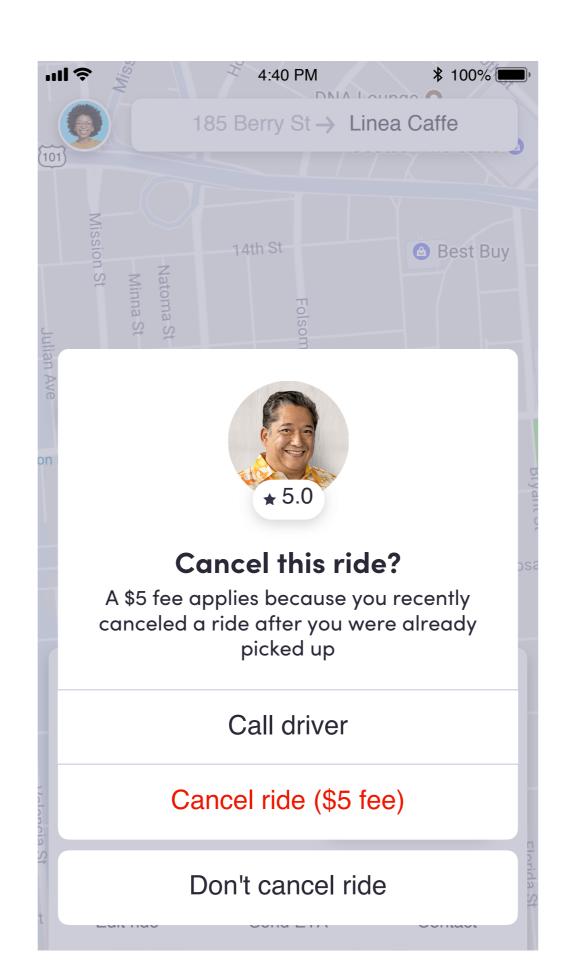
Call driver

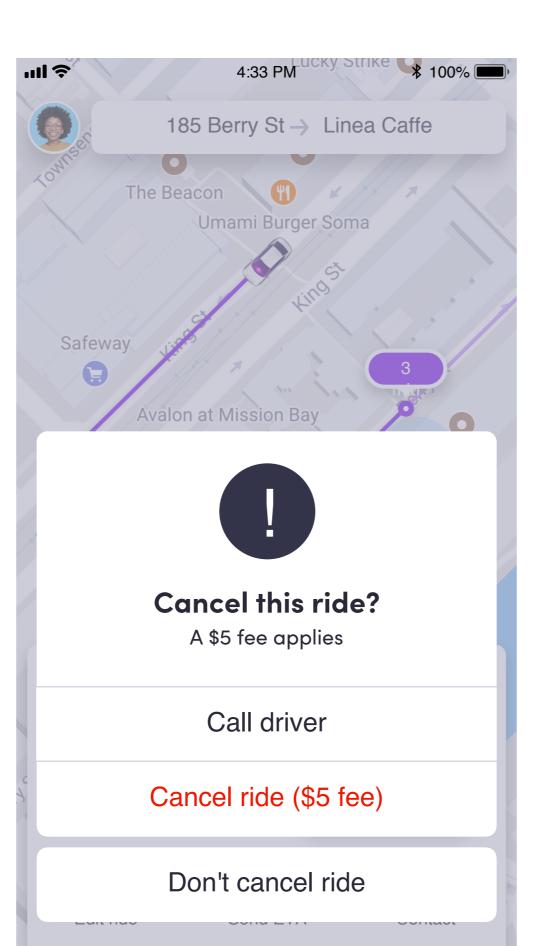
Cancel ride (\$5 fee)

Don't cancel ride

Show when it's not your first time canceling a picked up ride

(Generic) when there is a cancel fee





## Tier 3

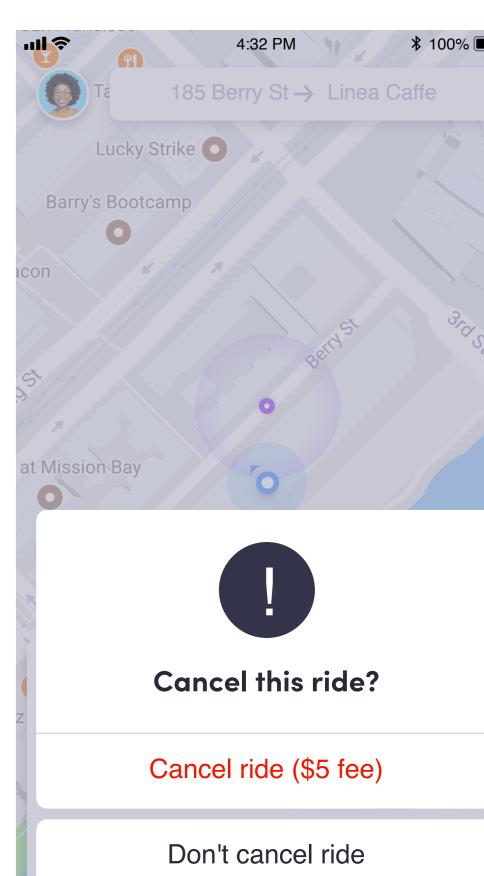
Show when driver ETA is <=1 min

Show when the driver ETA is <=3min and

Show when driver ETA is >3 min

Tier 4

Show when ride is not yet matched



## Tier 5

Show when the token has <30 seconds to live (the client has not talked to the server in over a minute)

